



WHITLEY BAY HEALTH CENTRE
 PATIENT PARTICIPATION GROUP

Minutes 19th September 2023 18.30PM

In Attendance	Practice Members	Dr S A Richardson Dr D W Colvin Dr L Sayers Dr E M Davidson Dr H E Berry Dr H E Harman Dr D W Marr S Harrison (PM)
	Patient Members (Full names protected)	JA, LB, WH, AK, MM, JM, HP
Guest Speaker		Not applicable
Apologies received	Practice Members	
	Patient Members (Full names protected)	

Agenda Items:

1. Welcome and apologies.
 Dr Colvin welcomed everyone to the group. No apologies were received.
2. Introduction of new Practice Manger
 S Harrison introduced herself to the group. SH joined the practice in August. SH has returned to practice management after taking a one year break. SH is looking forward to working with the practice team at WBHC and welcomes any feedback and suggestions for group members.
3. FLU/Covid winter vaccination programme
 2023/24 winter vaccination programme will be starting at the weekend. All patients over the age of 65 and those who are clinically vulnerable will be eligible for a flu vaccine and the practice are happy to confirm they will also be offering patients a Covid vaccine at the same time.
4. Communication
 Members asked if they could received email communication for future meetings. SH confirmed that this is possible and will get an email address set up for the group. Future invites will be sent be email to all members who have requested this.
5. Whitley Bay Primary Care Network (PCN) – benefits and additional roles
 Members of the group asked about WB PCN and if the practice had any additional roles working in the practice. Dr Colvin informed the group that WBHC are part of the PCN and work collaboratively with other Whitley Bay practices to develop

services and pathways to support patients to access additional services closer to home. We currently have a pharmacist, a pharmacy technician, a mental health worker and a first contact physio all working in the practice. We are also able to offer our patients a limited number of late night and weekend GP and Nurse appointments which are provided from a central hub. These appointments are not provided by the GP's and nurses attached to the practice, but they are able to access your full record and diagnose and treat appropriately. We find these appointments are particularly useful for patients who have difficulty getting to appointments in our normal opening hours.

6. Any other business

There being no other business the meeting was closed.

Date and time of next meeting – March 2024 – PROVISIONAL DATE SUBJECT TO WORKLOAD/CHANGES